



Quality Requirements

- 1) SELLER QUALITY AND FLOWDOWN REQUIREMENTS
 - a) Quality System - The Seller shall maintain a quality management system.
 - b) Record Retention - Seller shall establish and maintain records providing evidence of the conformity of products produced under Buyer's purchase order for a minimum of three years, unless otherwise specified. Records shall be made available to Buyer, its customers and/or regulatory agencies upon request and stored to protect from damage, deterioration or loss, and easily retrievable for review.
 - c) Nonconforming Product - Seller shall notify Buyer of any potentially nonconforming product prior to shipment and await approval by Buyer before product is shipped. Upon approval, nonconforming product must be clearly identified and packaged separately from any other product in the shipment. Seller shall immediately notify Buyer in writing of any nonconformance condition discovered after purchased product has been shipped to Buyer.
 - d) Product Quality - Seller shall certify and provide defect-free product that meets or exceeds all specified quality requirements.
 - e) Flow-Down Requirements - Seller shall flow-down to sub-tier suppliers the applicable requirements as required by the purchase order either specifically or by reference.
 - f) Changes in Product or Process Definitions - Seller shall obtain prior written approval from Buyer for any changes in the product and/or process used in the manufacture or processing of the product. This includes any changes that may affect form, fit, function, safety, reliability or weight. This also includes use of any Buyer (or Buyer customer) specified sub-tier suppliers or processors. Buyer reserves the right for approval of the product, parts and/or materials used, processes performed or equipment utilized by the Seller in fulfilling the purchase order.
 - g) Right of Access - Seller agrees to the right of entry and access Buyer, its customers or regulatory agencies into all facilities and access to all quality records involved under the performance of the purchase order or contract upon request.
 - h) Calibration System - Seller shall maintain a calibration system that meets the requirements of ISO 17025, ISO 10012-1, ANSI-Z540-1 or MIL-STD-45662.
 - i) Calibration Services - Providers of Calibration Services shall be registered to ISO 17025 or demonstrate that it operates in compliance with an internationally recognized standard, (preferably covered by a multilateral agreement and obtaining a certificate bearing the accreditation logo).
 - j) Part Packaging and Identification - Parts must be packaged in accordance with industry standards to prevent damage, deterioration, and potential contamination by foreign objects throughout the delivery process.
 - k) Identification Traceability - Parts and materials shall be identified per the drawing and specification requirements and traceable to all certifications and test reports. Items too small to directly identify may be bagged and tagged.
 - l) Document Control Requirements - Seller shall maintain a document control process which ensures the latest technical data is easily identifiable and available at the point of use. The document control system must include provisions for approval, review, update and re-approval. The distribution of documents must be controlled to prevent unintended use of obsolete technical data. Seller shall be responsible for obtaining and maintaining the correct revision of technical data specified in the Buyer purchase order, or by reference.
 - m) Raw Material - Seller shall provide certifications of materials which include the mill certificate or material test report. Test results may include the chemical and/or physical analysis for product shipped to Buyer.
 - n) Shelf Life Materials (if applicable) - Seller shall provide certification which indicates the manufacture date, lot number, expiration date or length of shelf life, and storage requirements. The Seller shall identify all materials which have definite characteristics of quality degradation due to age or environment. The Seller shall indicate on the material or container the expiration date and storage conditions required to achieve the stated life. Shelf life items must have at least 75% of their shelf life remaining at time of receipt.
 - o) Shipping Documents - Seller shall provide shipping documents including a packing sheet, applicable certification of conformance, and applicable documentation to support product conformity.
 - p) Correction and Preventive Action Process - Seller shall complete and submit corrective action report by the due date indicated on the request. Buyer reserves the right to reject inadequate responses and to verify corrective action has been implemented to ensure the root cause has been eliminated.
 - q) Ensuring that persons are aware of: their contribution to product or service conformity; their contribution to product safety; the importance of ethical behavior.
- 2) ORIGIN: When applicable, seller will provide Buyer with an appropriate certification stating the country of origin for the products sufficient to satisfy the requirements of the customs authorities of the country of receipt and any applicable export licensing regulations, including those of the United States.